

99% off Issues is -

Down to bad/corrupted codeplugs.

Try this first - [Strange or odd things happening with radio](#)

Try this second -

Save your codeplugs and [Export ALL CSV files](#)

MCU reset radio – *(Do Not miss any steps out)*

Read radio to CPS (100% blank, default Codeplug)

Make up one/two DMR channels you want to test on

DO Not touch or change the Optional Setting

Add to zone

Send to radio

Send to CPS and save

Close CPS and Open again

Send to radio

Now try and see if the issue is gone.

If the issue is gone -

Import Channel and Zone CSV files only.

If still working slowly, rebuild your codeplug.

Last try a Quick Defrost.

[For the 868/878](#) [For the 578](#)

One or all of the above should now have fixed your issue.

Jason's good recommendations on the 578. But Do/Can apply to the 868/878

- 1) Move ALL cellular phones, ALL wireless devices away from the radio, at least 10 feet away. Discount external RFI.
- 2) If 578 antenna is close to radio, move antenna much further away and run at LOW power. Discount self TX RFI.
- 3) **Codeplug issue.** Using someone else's 'pre-built' or added to bit-by-bit codeplug is no good. Practice good codeplug hygiene. Start from fresh... reset radio. Build a ONE channel, ONE talkgroup codeplug and thoroughly soak test that, for at least 5 days. That will give you the confidence that the radio hardware and firmware is good. .

- 4) Then once you're satisfied the radio is working on the ONE channel, ONE talkgroup codeplug, expand it up to your full configuration. DON'T use your old codeplug. Instead export everything to CSV files, then import to your new very simple codeplug.
- 5) Most importantly **TAKE NO SHORTCUTS**. Follow these steps to the letter. 5 days means 5 days, not 1 or 2. 10 feet means 10 feet, not 5 or 6.
- 6) One other thought: **power supply**. Try a different power supply if you exhaust all other investigations. Some power supplies, especially switch mode types, can introduce short transients under load, especially with the rapidly changing current draw while transmitting DMR.

If all of the above does not fix the issue -

1. Re-flash Firmware
Let radio fully power up
Do a MCU reset
Turn radio off and on again
Load New Rebuilt Codeplug as shown above
2. Report the issue to the [Facebook Group](#)
You might be asked to fill in a [Bug report form](#) for Anyone

<http://tiny.cc/AnytoneDMR>